



VIP Mobile d.o.o.

Based in Europe and catering for more than 18.9 million users across eight countries



The Need for IT Monitoring

With approximately 550 devices split over two data centers in Serbia, Vip mobile were looking for a monitoring solution which could intelligently monitor all layers of their IT infrastructure including network equipment, SAN storage, servers, backup systems, databases, operating systems and web services.



Why Opsview?

Vip mobile's initial requirement was to source an inexpensive solution, which was easy to set-up and use. Vip mobile tried a few solutions, including Nagios Core, however after taking out an Opsview Enterprise trial, it was clear that Opsview offered far more functionality and ease of use than the other solutions they tested.



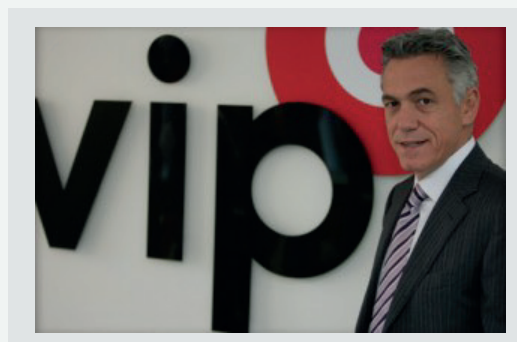
Deployment and Result

Vip mobile are now able to detect and identify problems before the business reports them back to the IT department, which in turn ensures they are able to proactively fix issues before they affect the business.

About

Vip mobile is a Serbian mobile network operator and a member of the Telekom Austria Group based in Belgrade. It is the exclusive strategic partner of Vodafone in Serbia.

Vip mobile d.o.o., based in Serbia is a member of Telekom Austria Group, which caters for more than 18.9 million mobile users across eight countries in the region.



Industry: Technology
Location: Serbia, EU
Employees: 500-1000



The Need for Opsview

With approximately 550 devices split over two data center's in Serbia, Vip mobile were looking for a monitoring solution which could intelligently monitor all layers of their IT infrastructure including network equipment, SAN storage, servers, backup systems, databases, operating systems and web services.

The initial goal of Vip mobile's monitoring project was to implement a solution to completely monitor their entire internal IT infrastructure. Their existing tool did not provide appropriate oversight of their IT estate, or meet their goals of monitoring all their applications and business services.

Why Opsview?

Vip mobile's initial requirement was an inexpensive solution, which was easy to set-up and use. Vip mobile tried a few solutions, including Nagios Core, however after taking out an Opsview Enterprise trial, it was clear that Opsview offered far more functionality and ease of use than the other solutions they tested. Vip mobile were suitably convinced that the quality of the product, feature-set and vendor-led support more than offset the cost of paying for an Opsview Enterprise subscription.

Deployment & the Result

Full installation of Opsview Enterprise took approximately three months, with the initial scope including monitoring of only their IT infrastructure and not their applications. However, with the wider capabilities of Opsview having been recognized, Vip mobile then extended their monitoring strategy to also include more and more applications under the same single monitoring solution. Vip mobile are now able to detect and identify problems before the business reports them back to the IT department, which in turn ensures they are able to proactively fix issues before they affect the business.

Try Opsview at www.opsview.com

