



Trinity Mirror PLC

One of the UK's largest publishers with five national and 140 regional newspapers and over 400 websites.

Trinity Mirror plc

The Need For IT Monitoring

Trinity Mirror had several installations monitoring their network, but wanted to unify these into a single coherent system. They had a need for functionalities such as a single master view of systems with multiple collectors located across datacenters, easier management of monitoring system configuration, and long term storage of historical trend data.

Why Opsview?

Opsview was able to implement the Opsview monitoring system by initially migrating the existing Nagios Core servers to the new system. This minimized disruption to Trinity Mirror's monitoring capability. We then implemented the additional capabilities that Opsview provides over Nagios Core.

Deployment and Result

Successful deployment meant it was possible to utilize their existing monitoring agents, greatly reducing the amount of effort and time involved. Opsview delivered a unified monitoring system and greatly reduced the overhead of managing this system whilst improving the efficiency of the operations team.

About

Trinity Mirror have an award winning portfolio of newspapers, websites and digital products and is one of the UK's largest multimedia companies, employing over 4300 people across more than 48 locations around the country.

The award-winning Trinity Mirror portfolio stretches across England, Scotland and Wales. These iconic brands sit at the heart of their communities, forming part of the fabric of everyday life for thousands of people across the UK.



Industry: Media
Location: London, UK
Employees: 1,000-5,000



The Need for Opsview

Trinity Mirror had several Nagios® Core installations monitoring their network but complexity was added when they wanted to unify these into a single coherent system that provided the following functionalities:

- A single master view of systems with multiple collectors located across datacenters
- Easier management of monitoring system configuration
- Long term storage of historical trend data

Why Opsview?

The decided approach was to implement the Opsview monitoring system by initially migrating the existing Nagios Core servers to the new system. This helped to greatly minimize disruption to Trinity Mirror's monitoring capability when conducting any task. We then implemented the additional capabilities that Opsview Enterprise provides over Nagios Core.

The ability to analyze the requirements, design the new system, plan the migration and implement the Opsview software and integrate it into the Nagios Core servers was why Opsview worked as a solution. Since Opsview utilizes the Nagios framework, it was possible to use the existing monitoring agents, greatly reducing the amount of effort and time involved. The system was then extended to monitor additional areas of Trinity Mirror's infrastructure.

Deployment and Results

Opsview delivered Trinity Mirror's requirements of a unified monitoring system and greatly reduced the overhead of managing this system. The efficiency of the operations team was improved and the service level of their operations enhanced.

Our ongoing support ensures that Trinity Mirror continue to derive full value from their Opsview system for current projects and beyond.

Try Opsview at www.opsview.com

