



Plusnet

A leading ISP, providing broadband and voice services to homes and businesses in the UK.



The Need For IT Monitoring

Plusnet's previous system wasn't being actively maintained due to the complexity in making configuration changes. On top of this there was a specific requirement to extend monitoring to cover their entire network.



Why Opsview?

Opsview offered a more functional monitoring suite, delivering more efficient management and resulting in comprehensive coverage of Plusnet's data centers. Opsview provided a fully supported monitoring system that is cost effective and easy to maintain and allowed Plusnet to deploy monitoring across their entire server estate.



Deployment and Result

Plusnet now has a fully supported system that is cost effective and easy to maintain. This has allowed Plusnet to deploy monitoring across their server estate. Opsview provide ongoing Enterprise support to ensure Plusnet continues to derive full value from their Opsview system.

About

Plusnet is a leading ISP, providing broadband and voice services to homes and businesses in the UK. Plusnet is an independent subsidiary of British Telecommunications Plc (BT).

Opsview was implemented to upgrade their existing Nagios system to provide a much more functional monitoring suite, delivering more efficient management and resulting in comprehensive coverage of Plusnet's data centers.



Industry: Telecommunications
Location: Sheffield, UK
Employees: 1,000-5,000

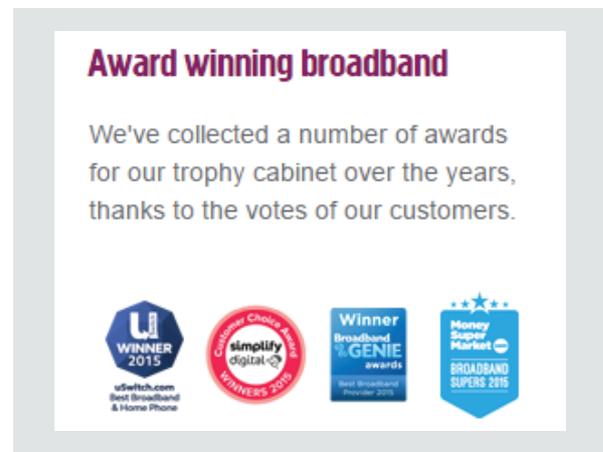


The Need for Opsview

Plusnet had an existing monitoring system based on Nagios® Core that was developed in house. This system wasn't being actively maintained due to the complexity in making configuration changes. There was also a requirement to extend monitoring to cover their entire network.

Why Opsview?

Opsview greatly simplifies the task of making system updates. Also, because Opsview uses Nagios plugins, migration to Opsview Enterprise is straight forward. Opsview Enterprise is backed up with professional enterprise support for on-going maintenance.



Deployment and Result

A pilot Opsview system was deployed, replicating the existing Nagios Core environment. This system was then customized in order to meet Plusnet's specific requirements. Following a successful pilot, Opsview was deployed to monitor Plusnet's three data centers. The system was also extended to provide RANCID integration and system log file analysis.

Plusnet now has a fully supported monitoring system that is cost effective and easy to maintain. This has allowed Plusnet to deploy monitoring across their server estate. Opsview provides ongoing Enterprise support to ensure Plusnet continues to derive full value from their Opsview system.



About Opsview

Opsview makes it easier for sysadmins to do their jobs by offering comprehensive and customizable systems monitoring. The Opsview platform enables sysadmins to easily monitor the complex enterprise IT environments that support critical business services, with native support for more than 3,500 technology plugins and integrations with IT operations tools. Highly configurable dashboards allow sysadmins to effectively visualize and report on the health of their IT infrastructure, enabling proactive maintenance. Opsview is trusted by hundreds of businesses, government organizations and managed service providers globally. Customers include MIT, Sky, Cisco, IBM, Telefónica, Daimler, British Telecom, Fujitsu, AXA and VMware.

Try Opsview at www.opsview.com

