



# Aurubis AG

The largest copper manufacturer in Europe with revenues of over €6billion in 2008/2009.



## The Need For IT Monitoring

All IT operations at Aurubis are based on various key performance indicators. These KPIs allow them not only to evaluate and control IT's performance, but also to continually adjust IT operations to the needs of the company. Moreover, they form the basis for the evaluation and documentation of their suppliers' target completion as well as their IT staff's performance-related pay.

## Why Opsview?

Aurubis was able to utilize Opsview Enterprise to build a central, company-wide monitoring system for all subsidiaries that allows for a Europe-wide standardized analysis of reported data and presentation of KPIs. Opsview Enterprise provided the in-depth single view of the entire IT estate that Aurubis were seeking.

## Deployment and Result

With Opsview Enterprise, Aurubis were able to take full advantage of the prompt realisation of their KPI reporting. By implementing Opsview the IT Infrastructure and wider team were able to benefit from a wealth of new reporting possibilities making the project a great success both within and outside the IT department.

## About

Aurubis is the leading integrated copper group and the world's largest copper recycler. Their core business is the production of marketable copper cathodes from copper concentrates, copper scrap and recycling raw materials.

Aurubis AG generated revenues of over €6billion in 2008/2009. It operates in seven European countries and employs approximately 4,700 workers.



**Industry:** Manufacturing  
**Location:** Hamburg, Germany  
**Employees:** 1000-5000



## The Challenge

All IT operations at Aurubis are based on various key performance indicators. These KPIs allow them not only to evaluate and control IT's performance, but also to continually adjust IT operations to the needs of the company. Moreover, they form the basis for the evaluation and documentation of their suppliers' target completion as well as their IT staff's performance-related pay for internal services. To this end, Aurubis used Opsview Enterprise to build a central, company-wide monitoring system for all subsidiaries that allows for a Europe-wide standardized analysis of reported data and presentation of KPIs.

## Solution

Inmedias has established itself as a competent and strong partner for corporate solutions based on open source software and is an Opsview Enterprise Value-Added Reseller.

Located in a large Northern German IT Competence Centre, its employees offer expertise in Linux and open source applications in the areas of customer relations, document management and groupware systems, and IT infrastructure monitoring for the German and European markets.

To allow Aurubis a convenient method of analyzing collected data, Inmedias developed a metrics dashboard and integrated it with Opsview Enterprise to provide a range of graphically treated and constantly retrievable information. Historical metrics from Aurubis' existing Nagios system were incorporated into the infrastructure so that all values in the monitoring system could be processed simultaneously and displayed in one single web interface. The infrastructure currently monitors about 300 servers and 800 services from 16 national and international sites.

## Results

"I am absolutely thrilled about the prompt realisation of our KPI reporting. Opsview Enterprise has opened up a whole new range of reporting possibilities to us, and with Inmedias we were able to make this project a great success," IT Infrastructure Manager Jörg Meyer says.



## Results

As an added benefit, Aurubis AG can use the new KPI reporting tools to increase transparency both within and outside of their IT department, not least thanks to a reporting interface that is easy to use for all employees. That way, KPI reports aren't the privilege of IT, but common property within the company. A routine, customisable monitoring process allows the organisation to better use existing capacities and to systematically identify the need for optimization.

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**Jörg Meyer, IT Infrastructure Manager at Aurubis AG**

## About Opsview

Opsview makes it easier for sysadmins to do their jobs by offering comprehensive and customizable systems monitoring. The Opsview platform enables sysadmins to easily monitor the complex enterprise IT environments that support critical business services, with native support for more than 3,500 technology plugins and integrations with IT operations tools. Highly configurable dashboards allow sysadmins to effectively visualize and report on the health of their IT infrastructure, enabling proactive maintenance. Opsview is trusted by hundreds of businesses, government organizations and managed service providers globally. Customers include MIT, Sky, Cisco, IBM, Telefónica, Daimler, British Telecom, Fujitsu, AXA and VMware.

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